

## COVID-19 Antibody Testing FAQs:

<p>I am an employer / manager and I have completed the referral form for my team. Who do I send it to?</p>	<p>The email address for submission of referrals is <a href="mailto:BCU.Covid19AntibodyTestingHub@wales.nhs.uk">BCU.Covid19AntibodyTestingHub@wales.nhs.uk</a> This is also in the instruction pack and on the referral spreadsheet.</p>
<p>I am a Health Sector manager and I have sent my team's referral for tests with team phlebotomy but have not received their request forms?</p>	<p>We are receiving a lot of referrals and it takes time to process them, print the forms and return them to the local laboratory for collection. Please be patient, we will contact you as soon as they are available to be collected.</p>
<p>I am a key worker and my manager has referred me for testing but I have not had a call yet?</p>	<p>If you have been referred to attend our phlebotomy-supported service our team will call you to book an appointment. Please be aware that we are receiving a very high volume of referrals and it may take up to two weeks to contact you.</p>
<p>Can I be priority tested because I think I have had COVID-19 / I am in a high-risk group / I am anxious about returning to work / my employer has asked me to have a test?</p>	<p>We are unable to offer priority testing for individuals. The test does not offer any information on which a change in behaviour can be based and is for research purposes only.</p>
<p>I have missed two calls from you and not been called back?</p>	<p>We will attempt to call you two times and then move on to the other referrals. If you have missed two calls you will need to ask your manager to re-refer you.</p>
<p>Why do I have to attend the COVID-19 Phlebotomy hub for sample collection?</p> <p>Can my colleague collect my sample?</p> <p>Can I go to the local phlebotomy service where I work?</p>	<p>We have limited resources for this service and have therefore located them in three Hubs – one in each Health Board area.</p> <p>For clinical teams with phlebotomy skilled staff there is an option to arrange phlebotomy locally but this must be initiated by your manager by submission of the correct referral spreadsheet</p> <p>No. Samples will only be taken at one of the three hubs. Local phlebotomy services are provided for patient care and do not have capacity to bleed key workers for COVID Ab testing. Please do not request they collect your sample.</p>
<p>I have had a sample referred but I have not received a result?</p>	<p>Results will be sent by text to the mobile number provided on the referral. It is imperative that you complete the mobile number field accurately. If you have not had your result within seven days of your sample collection please email your details to</p>

	<p><a href="mailto:BCU.Covid19TestingAndResultQueries@wales.nhs.uk">BCU.Covid19TestingAndResultQueries@wales.nhs.uk</a> and a colleague will contact you.</p>
<p>My mobile number was entered incorrectly onto the referral spreadsheet. Can it be corrected?</p>	<p>You will need to wait seven days after your test and then contact the queries email as above. We are unable to locate individual records and modify mobile numbers.</p>
<p>Who has access to my results?</p>	<p>Your results will be sent by text to the mobile number provided on the referral and will be held in the pathology results section of your electronic records. Your result will not be sent to your GP but your GP or any other clinician with appropriate access can search your result history and see the result.</p>
<p>What does my result mean?</p>	<p>Prior to testing you should have been provided with a copy of the information sheet which explains the test and its interpretation.</p> <p>This information is also available on the BCU website in the Track Trace and Protect section of the COVID-19 area.</p>
<p>I have received a negative test but I have had / believe I have had COVID-19. Can I get a second test?</p>	<p>A negative COVID-19 Antibody result can follow a known COVID infection. The level of antibody present varies between individuals and reduces with time. The precise nature of 'average' immune response is not known and is one of the questions we are seeking to answer with this mass testing programme.</p>
<p>I have had a positive COVID-19 Antibody tests, does that mean I have COVID-19?</p>	<p>No, a positive antibody test means you have been exposed to COVID-19 but does not indicate you are still infected.</p> <p>If you no longer have symptoms and have complied with the current government advice on post infection isolation, you can return to normal activity in line with existing COVID prevention measures.</p> <p><b>Note: a positive results does NOT mean you are immune and you must still adhere to all national and BCU COVID prevention measures</b></p>
<p>What is the difference between COVID-19 Antibody (blood) test and COVID-19 Antigen (swab) test?</p>	<p>COVID-19 Antigen test (usually a swab taken from the nose or throat) is used to detect the presence of the COVID-19 virus and is used to help diagnose COVID-19 infection.</p> <p>COVID-19 Antibody test is used to detect the presence of Antibodies to COVID-19 in your blood. This is detecting your immune response to COVID-19 and is being used to help identify how many people have been infected.</p>