



Gwella Profiad y Defnyddiwr Gwsanaeth Improving Service User Experience

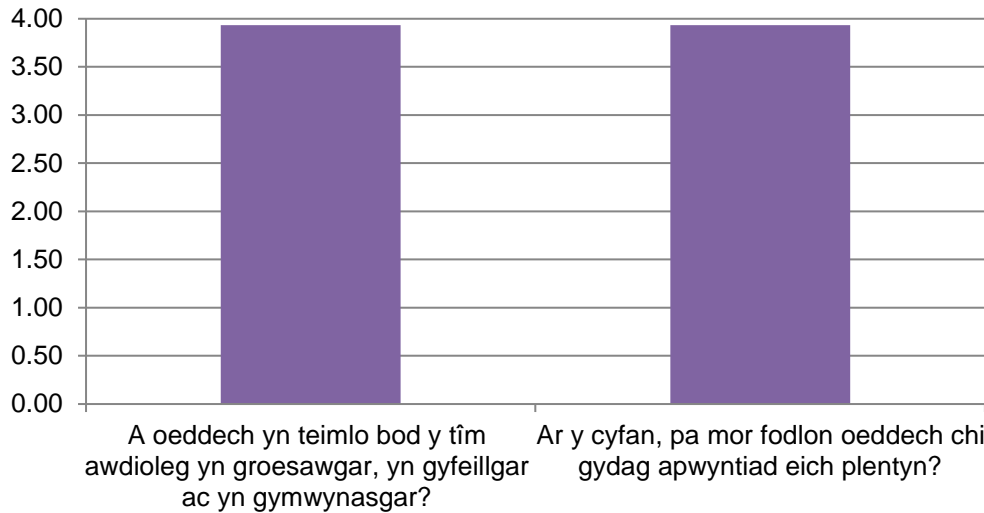
- **Adran Awdioleg Ysbyty Gwynedd a'r
Ardaloedd Cyfagos**
- Children's Audiology at Ysbyty
Gwynedd Audiology and Surrounding
Areas

Adborth Cleifion Patient Feedback

- Mae'r Adran Awdioleg wedi bod yn casglu adborth gan gleifion am ein gwasanaeth.
- Gwnaed hyn drwy
 - Ddefnyddio holiaduron gyda rhai cleifion
 - Darparu blwch sylwadau ar y dderbynfa i bobl roi eu sylwadau ynddo
- The Audiology department has been gathering feedback from patients about our service.
- This has been done by
 - Using questionnaires with some patients
 - Providing a comments box on reception for people to put comments in

Cyffredinol Overall

Cyffredinol



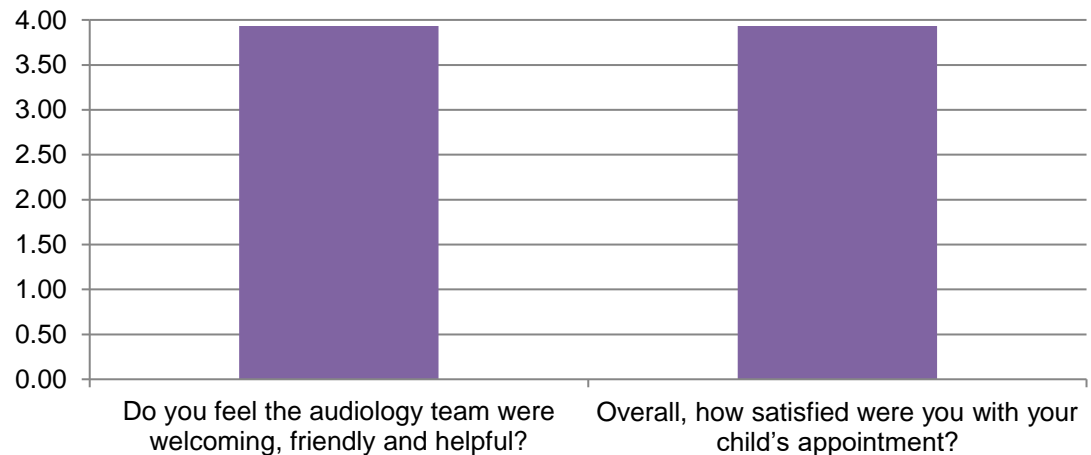
Rhai canlyniadau o'n holiaduron a gasglwyd yn ddiweddar.

1 = anfodlon iawn ☹ a 4 = bodlon iawn ☺

Some results from our recently collected questionnaires.

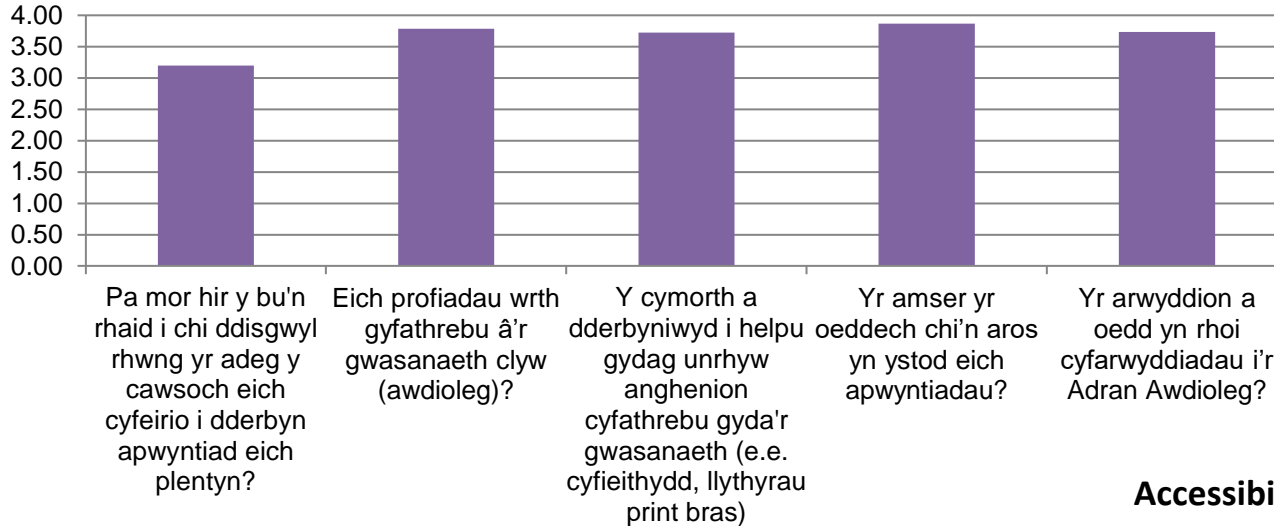
1 = very dissatisfied ☹ and 4 = very satisfied ☺

Overall

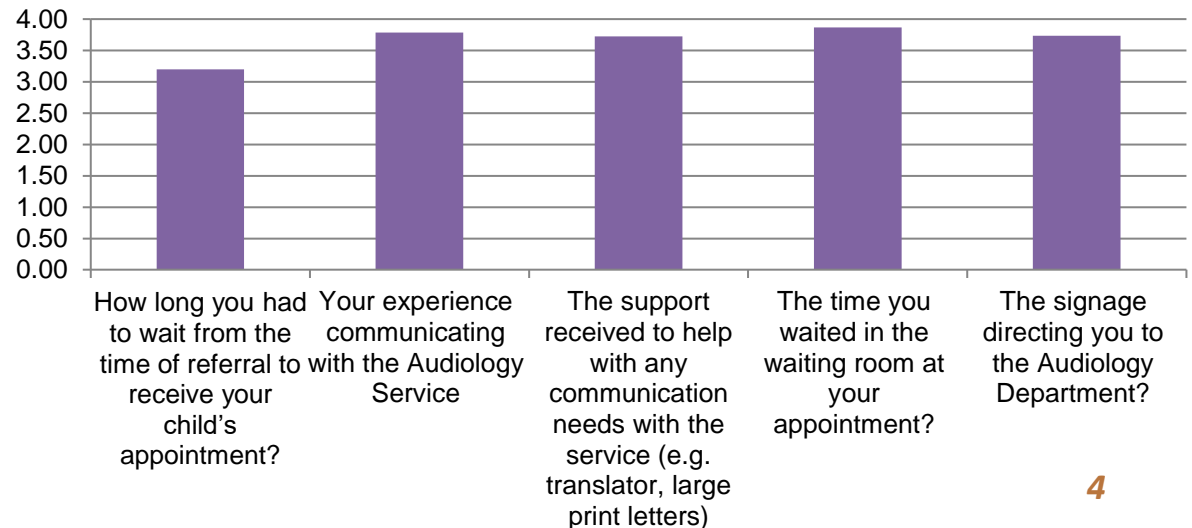


Hygyrchedd Accessibility

Hygyrchedd



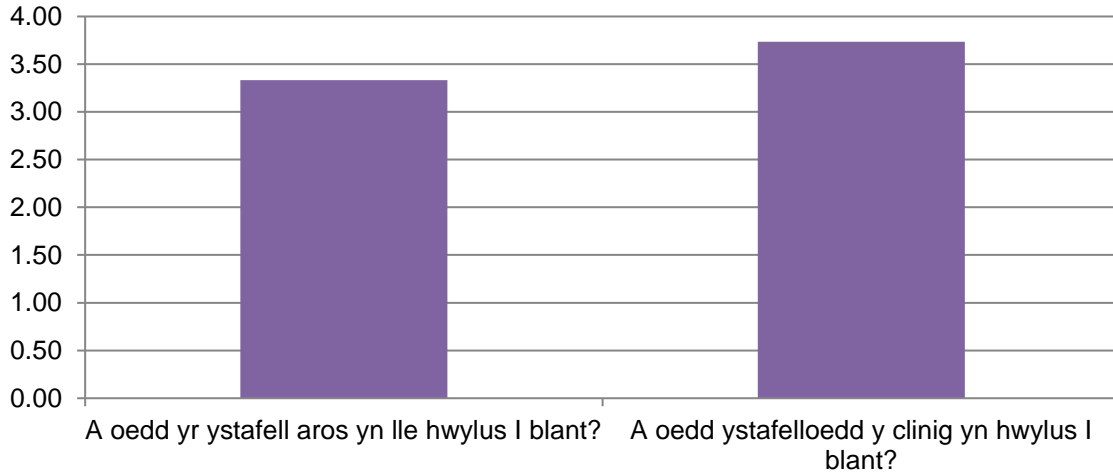
Accessibility



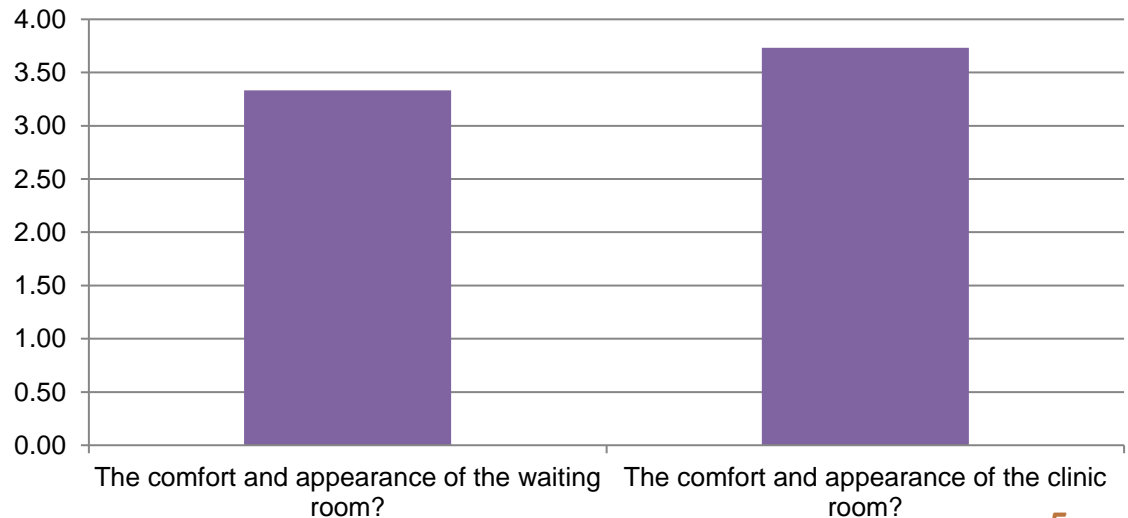
Yr hyn o'ch cwmpas chi

Surroundings

Yr hyn o'ch cwmpas chi

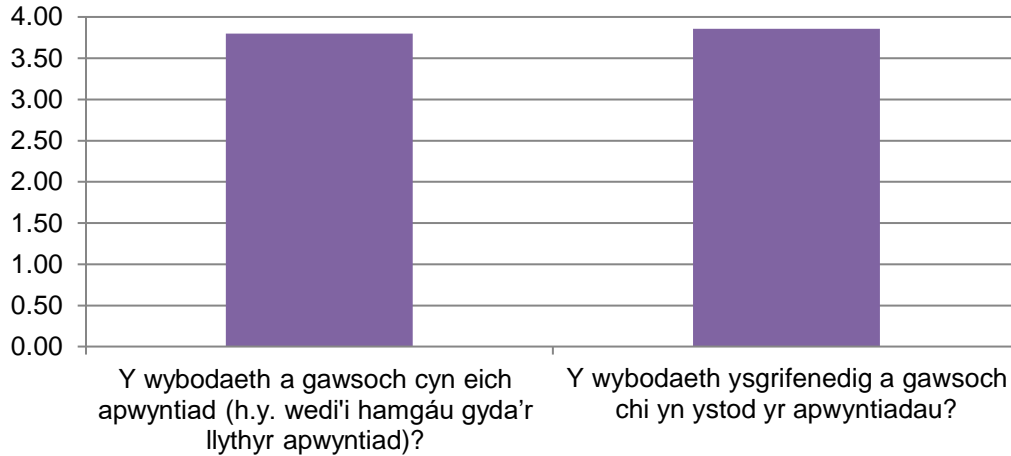


Surroundings

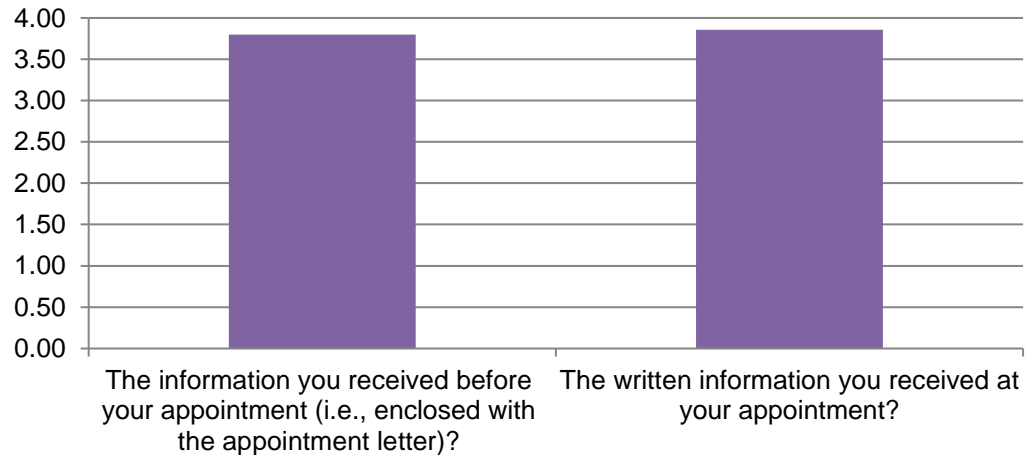


Gwybodaeth Information

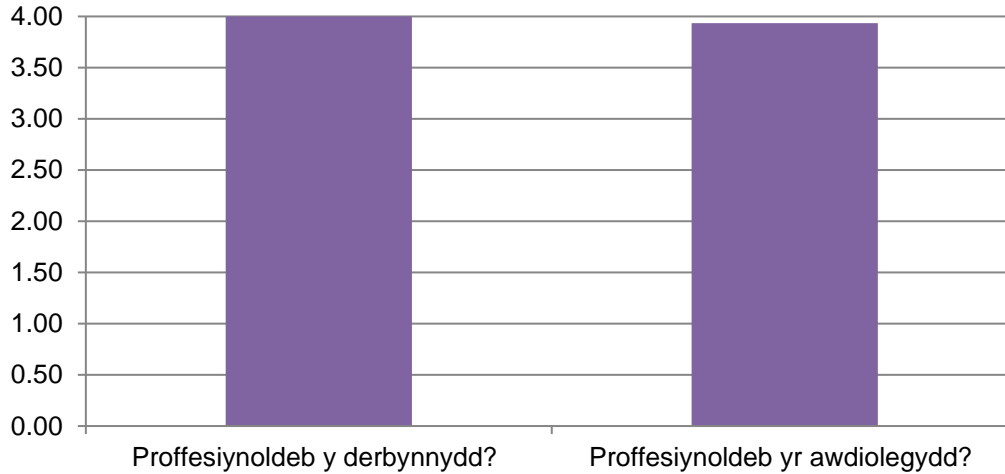
Gwybodaeth



Information



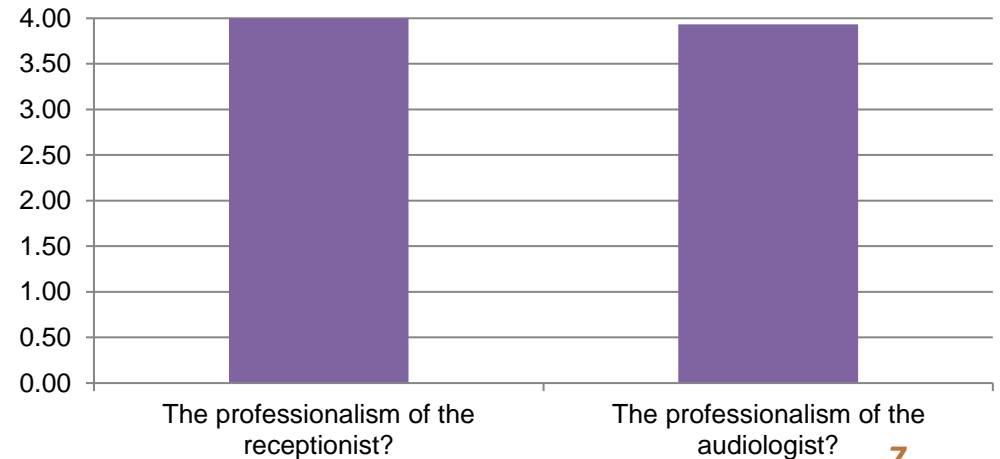
Staff



Mwy o ganlyniadau o holiaduron a gasglwyd.

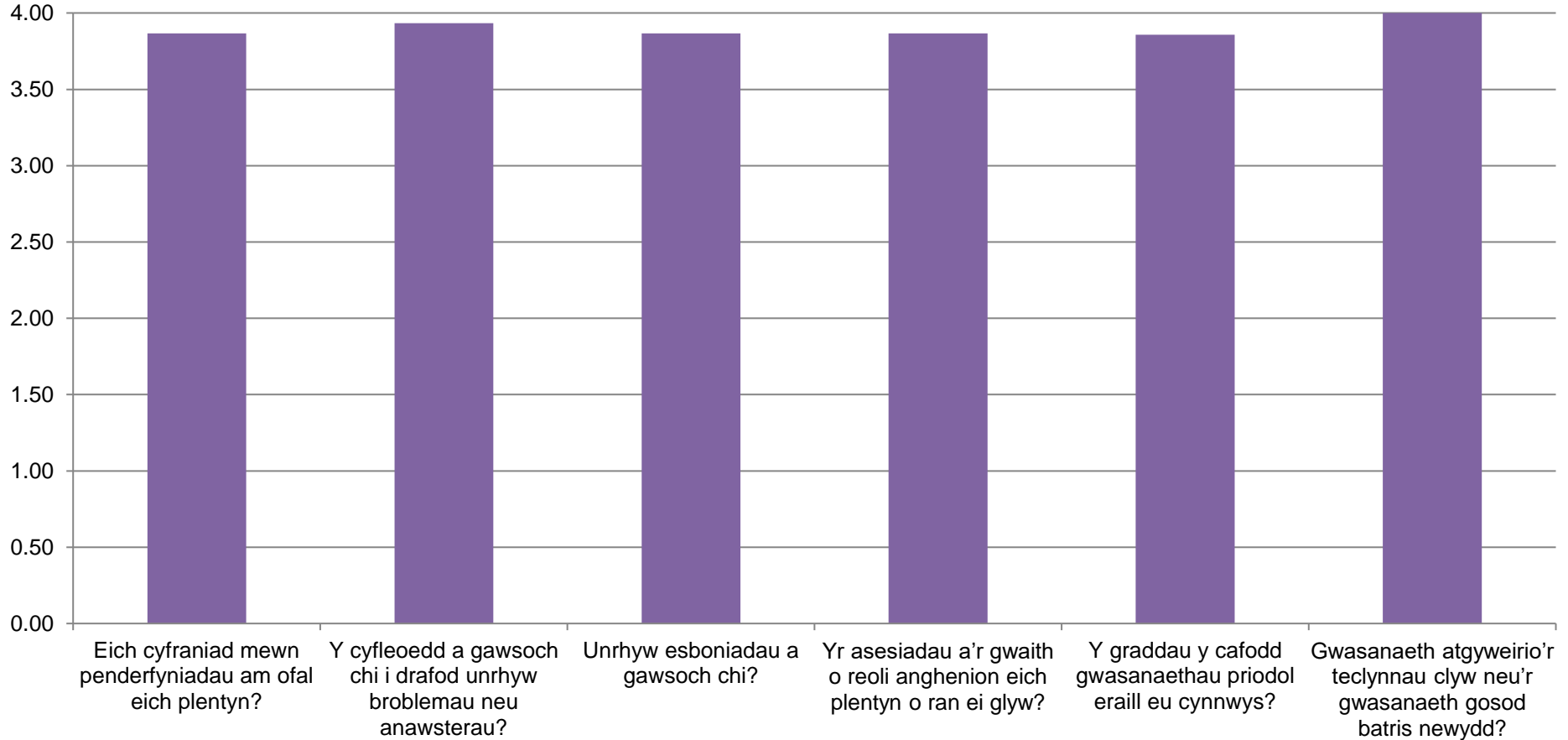
More results from questionnaires collected.

Staff

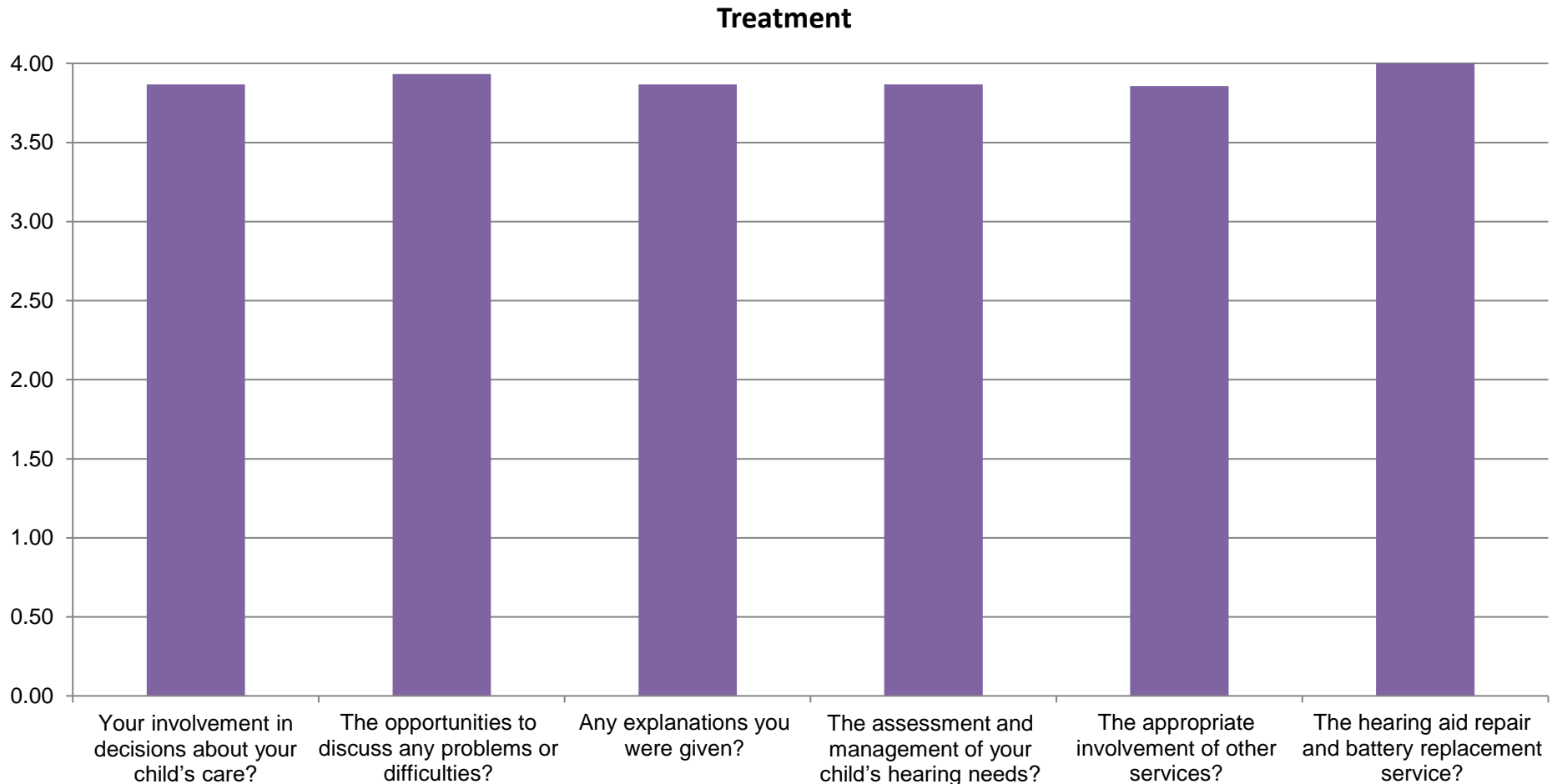


Triniaeth Treatment

Triniaeth



Triniaeth Treatment





GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Thank you / Diolch

- Both ladies in the team were very friendly and informative. Couldn't fault them.
Thank you!