

# North Denbighshire Community Hospital



We are making good progress with our plans for a new community hospital in Rhyl. We believe it is important to plan a hospital that is fit for the future, developed for the health needs of patients and designed with consideration for the views of the community.

Before the plans are submitted to Denbighshire Council, we invited people to share their views either directly with the Architect Gilling Dod, via social media or by completing a short survey online. The survey was completed by 206 people and 130 comments were received via social media. Local residents wrote directly to the Architect.

This summary of key responses answers the main issues raised and has informed the plans being submitted to Denbighshire Council.

Thank you for your continued support and please continue to access information via our website [bcuhb.nhs.wales](http://bcuhb.nhs.wales)



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## North Denbighshire Community Hospital – Frequently Asked Questions

What are the plans for the Well Being Hub and Mental Health services?

Older People's Mental Health clinics and services will relocate to a brighter new space within the new building.

Within the refurbished Royal Alexandra Hospital building, we will provide a work base for staff including community-based mental health staff.

We have worked with the Denbighshire Voluntary Services Council in the specification of the services and there will be a wide, open space in the foyer of the new hospital, which volunteer organisations can use for displays and advice to the local community. There will also be large meeting rooms refurbished in the existing building where we will work with community groups to run classes and well-being groups in the evenings.

What plans are in place to provide adequate parking?

The proposed car parking will be improved by creating a central zone, which will provide much more efficient parking access and improving the overall car park operation. This new car park will include disabled, electric & family provisions. The staff parking to the front of the Royal Alexandra will be retained.

The car parking will be enhanced by the provision of bicycle and motorcycle spaces. This will encourage all staff and visitors to the site to take advantage of sustainable modes of travel. The Health Board's Travel Plan has various measures and incentives to encourage a lower uptake in private car trips, and higher uptake in more sustainable modes.

The Health Board and Kier Construction are also actively looking at options for off-site parking provisions during the construction period, to minimise on-street parking disruption to local residents in an already congested area.

Can speed restrictions be provided in the local area?

A review of the surrounding roads with respect to Traffic Regulation Orders (TROs) such as parking restrictions and signage will be considered at the Planning stage. If deemed necessary and supported by Denbighshire County Council Highways, a formal review of TROs and signage could be conditioned as part of any forthcoming planning consent.

Will there be the same number of departments?

All current services operating within the Royal Alexandra will be relocated into the new building or retained within the existing Royal Alexandra building.

We are also planning to consolidate some services from other hospitals in the area and other sites within the new build – for example, an expanded Audiology outpatients' service and Community Dental services in the hospital. The new services we will bring to the site include:

- A inpatient ward;
- An intravenous therapy suite for administering medicines including some chemotherapy treatment;
- A same day service for the treatment of minor injuries and minor ailments.

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What will you be doing to stop seagulls nesting on the site?

The design of the building has been developed to ensure that the current problems with seagulls is addressed throughout the site, which will include a number of different measures such as sloped ledges and minimum nesting opportunities. This will continue to be developed with specialist advisors.

What are the plans for the existing Royal Alexandra Hospital and why not refurbish this building to provide the health services?

The existing Royal Alexandra Hospital has served the community since 1895, but with modern advancements in healthcare, its existing spaces are no longer suitable to provide the required flexible clinical environments. The Health Board is fully committed to maintaining this building as a support centre, but recognises there is limited scope for development of the site to provide new healthcare services. With this in mind, we are currently developing refurbishment proposals that will provide new and exciting support spaces and offices. There are also some children's services that will be retained within this building and these departments will be refurbished to a high quality.

The proposals have been developed in close consultation with the local Conservation Officer and CADW. All proposals have been carefully balanced against the quality of the existing buildings and the requirements of the new hospital. We can confirm that the existing chapel will be retained, with essential maintenance works carried out (such as repairs to radiators and windows) to ensure its long-term future. Similar to the chapel, the original feature of the existing Royal Alexandra Hospital will continue to be preserved and protected into the future, with the following works planned for the building:

- Repair and replacement of the rainwater goods;
- Repair and replacement of windows;
- Stonework repairs;
- Refurbishment of existing stair cores, replacing metal cladding with more traditional materials such as brick and zinc.

What's happening to the Edith Vizard building? Can the Edith Vizard building be retained?

The dental services are currently located in the Edith Vizard building and these services will be retained here throughout the construction works before relocating into the new purpose-built department within the new hospital. Once the services are re-located, the Edith Vizard building will be demolished to provide the required space around the new building for service yards and external open space.

The Health Board has carried out an extensive review of all its current buildings and concluded that the Edith Vizard building does not provide any additional opportunities within the future of their healthcare provision. The importance of Edith Vizard's personal contribution to the Hospital will be reflected within the new hospital proposals.

Is Glan Traeth being knocked down, what will happen to the services these buildings provide?

The Glan Traeth buildings have been identified for demolition to enable the overall development of the site. Services currently running from these buildings will remain fully operational throughout the construction of the new hospital. Once the new hospital is complete, these services will be transferred into the new building allowing the final phase of construction to commence, which is the creation of the new car parking area.

The services currently accommodated in the Glan Traeth building include our Outpatients clinics and Older People's Mental Health services. Both will be re-provided in new, modern, fit-for-purpose facilities in the new hospital.



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Is there inpatient beds and what type patients will it serve?	<p>There will be an inpatient ward for adult patients. The majority of patients will come to the facility after a stay in Ysbyty Glan Clwyd and a smaller proportion will come to the hospital when referred by their local GP for treatment.</p> <p>These will be patients in need of time and nursing care to recuperate and with Therapy services support to regain skills in readiness to return home.</p>
What are the opening times and visiting hours?	<p>The hospital opening times will vary depending on the department, but the core open hours will be between 07.00 and 17.00, with the following exceptions:</p> <ul style="list-style-type: none"><li>• Services such as Dental and Sexual Health will offer some late-night appointments up until 20.00 on certain days of the week;</li><li>• The minor injury service will operate until 22.00;</li><li>• The inpatient ward will be in operation 24hours a day, but with last visiting hours ending at 22.00.</li></ul> <p>A full assessment of the environmental noise conditions has been conducted and consideration for this have been incorporated into the design.</p> <p>Please also note that normal arrangements for visiting have currently been suspended as part of the Covid-19 response (please refer to the BCUHB website for further details)</p>
Concerns over disruption, dust and noise pollution during construction.	<p>Prior to any work commencing on site, the contractor will produce a construction management plan that will address and minimise the concerns raised in relation to disruption, dust and noise. Every effort will be made to ensure minimal disruption to the local area and continued consultation with residents will ensure all concerns are heard and addressed.</p> <p>The construction management plan will address issues such as dust which will be mitigated through the use of solid hoardings along the boundary and water suppressed at source of the dust to mitigate dust particle migration. Noise levels will be regularly monitored to ensure it does not exceed the current standards.</p>
We have concerns that the wind turbine will be noisy?	<p>Following comments received and further development of the proposals, the wind turbines have now been omitted from the scheme. The Health Board will continue to commit to the sustainability objectives through alternative methods such as photovoltaic and air source heat pumps.</p>
Ambulances are mentioned in the planning document. Are these indicative of an emergency department, or are they simply for patient transfer services?	<p>There are no urgent or emergency care provisions proposed for this site. It is envisaged that there will only be minimal ambulance patient transfers as the large majority of services proposed within the new hospital are walk-in day appointments.</p>



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