



Bringing you your monthly update on the improvement works at Ysbyty Gwynedd's ED



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Take a look at our new ambulance entrance

Brand new waiting area for patients

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Our brand new ambulance entrance and waiting area!

The first phase of the improvement work at our Emergency Department is now complete.

We can now boast a brand new, more spacious waiting room with amenities. We also have a new user friendly reception and three triage rooms and a new ambulance bay and entrance.

Welsh Ambulance Service have worked in partnership with us throughout the planning stages and are delighted with the completion of the new ambulance entry.

David Hughes, Gwynedd & Anglesey Locality Manager, said: "This project heralds a new era in partnership working, Welsh Ambulance Service were asked to contribute thoughts and ideas in direct relation to access and egress for ambulance patients.

"This has been a positive experience for all concerned and I look forward to watching the department grow and develop, thus providing an improved centre for service delivery."

Work began to re-shape the Emergency Department to help increase capacity and improve the environment for patients and staff last year.

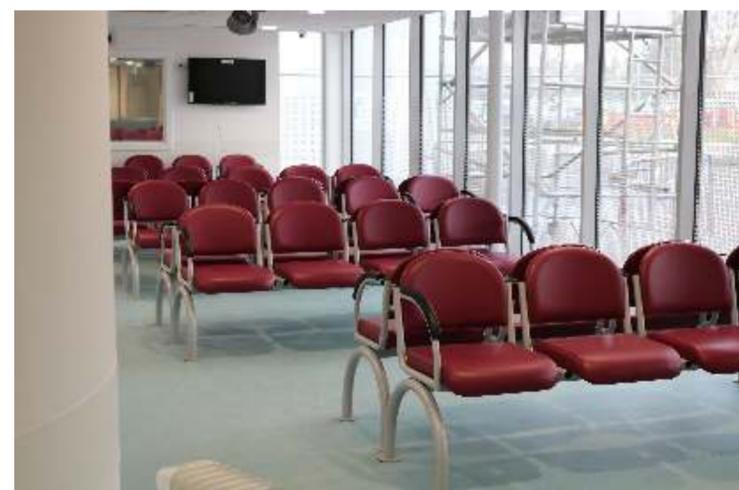
The work will be carried out over three stages with the next phase of the development beginning at the start of March.

Dr Rob Perry, ED Consultant, said: "We're delighted to have finally gone live with this phase of the development.

"We are now looking forward to getting to grips with the next phase of the project."

Dr Karen Mottart, Ysbyty Gwynedd's Medical Director, added: "It is fantastic to see the first phase of the improvement works at our Emergency Department now complete.

"These improvements will make a huge difference to the working lives of our staff and for the patients who use the department."



Over to you...

We are always pleased to get feedback about Ysbyty Gwynedd's Emergency Department and our services. Here's an example of some of the things people have been saying this month.



"Thanks for the great care looking after my mum. Fab ED!"



"I was rushed into this ED and the care and kindness I received from what were over stretched staff on a weekend was amazing. I cannot praise this hospital enough."



"I attended ED for an open injury to my foot. Just want to say thank you again for your excellent service and patching me up."

Health Secretary visits our Emergency Department

Cabinet Secretary for Health and Social Services, Vaughan Gething, came to visit the ED this month to thank staff for their efforts over the busy winter period.

Mr Gething met with a number of staff and took a tour of the department to see how the work was progressing.



Site manager Iwan Lewis's report

We are very pleased to report that phase 1 of the improvement work is now complete. This provides a new ambulance drop off and single story extension forming the new ED entrance.

With phase 1 complete, phase 2 will focus on the refurbishment of Paediatrics and the construction of the Clinical Decisions Unit and Administration Department.



