



Bringing you your monthly update on the improvement works at Ysbyty Gwynedd's ED



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Our Emergency Department Lead Rob Perry speaks to the Daily Post

Consultant Rob Perry shared his experiences of working in the Emergency Department when he met with Daily Post reporter Kelly Williams this month.

He also spoke how the improvement works at the Emergency Department will benefit staff and patients. Rob's story will feature in the Daily Post's Lifesaver Series, which recognises lifesaving heroes in our community – read his story in the Daily Post on 8 January!



Little Mabli thanks our ED team for her care!



Two-year-old Mabli wishes to thank the team at Ysbyty Gwynedd's Emergency Department for the care they provided her after she suffered a fall.

The toddler was taken into the Emergency Department where it was discovered she had a fractured ankle.

Her mother, Kirsty Thomson, said: "The care Mabli received at the ED in Ysbyty Gwynedd was excellent – even though Mabli was in pain the staff did their very best to make her as comfortable as possible.

"We are extremely lucky to have such fantastic staff here in our hospital and I'd like to thank them for providing such fantastic care for my daughter.

"Even her four-year-old brother said he enjoyed the visit to the Emergency Department so much he'd like to go back again soon!"

Over to you...

We are always pleased to get feedback about Ysbyty Gwynedd's Emergency Department and our services. Here's an example of some of the things people have been saying.

 "Just wanted to say a big thank you to everyone at Ysbyty Gwynedd's ED who helped me after my accident, everyone was amazing. The quality of care and treatment I received was absolutely world class!"

 "Thank you to the staff at Ysbyty Gwynedd's ED who gave my five-year-old grandson such brilliant treatment"

 "After being in Ysbyty Gwynedd's ED with a friend I have a renewed sense of appreciation for our amazing and hardworking NHS staff! Diolch @BCUHB long live our NHS!"

Meet Dr Salah Elghenzai, Care of the Elderly Consultant & Stroke Specialist

Meet Dr Salah Elghenzai who began working at Ysbyty Gwynedd in 2002 and works as an Elderly Consultant and Stroke Specialist on Prysor Ward.

Part of his role includes caring for all adults who present at the Emergency Department with symptoms of a stroke.

Dr Elghenzai also visits Bryn Beryl Hospital in Pwllheli and Eryri Hospital in Caernarfon to care for his patients who have experienced a stroke.

The Elderly Care Consultant believes the improvement works will benefit those elderly patients who visit the Emergency Department.

He said: "The work will not only improve the environment for the assessment of older frail people but it will also give us a unique opportunity to reshape and reconfigure the surfaces for all of these people.

"It was fantastic news to hear the news that the improvement work had started as the department has never had any renovations and is extremely outdated.

"As the population is getting older now it is important we have an ED that meets the standards we need to accommodate those who come to us for their care.

"I look forward to seeing the first phase of the work complete early next year!"



RAF Valley visit Ysbyty Gwynedd ED!



Thank you to RAF Valley who came to spread some festive cheer on our wards at Ysbyty Gwynedd and in our Emergency Department!

Site manager Iwan Lewis's report

December has been a very busy month for us on site and we are now looking forward to completing phase 1 of the project after Christmas. The buildings envelope has been completed, the steel canopy has been erected and works to construct the internal walls have commenced. Mechanical and electrical services are ongoing at high level leading up to Christmas.

This will leave us six weeks after the Christmas period to complete the internal finishes and handover phase 1.

Everyone at Interserve would like to wish you all a Merry Christmas and a Happy New Year!



