



Bringing you your monthly update on the improvement works at Ysbyty Gwynedd's ED



In this issue:

Health Secretary Vaughan Gething drops by

Site Manager's report

Huge thank you to our fundraisers

2 Wish Upon a Star charity offers a helping hand

Health Secretary Vaughan Gething drops by



Cabinet Secretary for Health & Social Services, Vaughan Gething recently visited our Emergency Department to receive an update on the work.

He received a tour inside the second phase of the development and met with staff within the department.

He said: "I was pleased to see the progress being made on the redevelopment of the Emergency Department at Ysbyty Gwynedd.

"It was important for me to have the opportunity to hear direct from front line staff about how they are managing the challenges of working around building work.

"I got a clear sense of how important the work is for both staff and patients.

"The previous layout limited the ability to treat patients effectively and with dignity.

"The redevelopment will allow new ways of working to ensure patients receive appropriate services and care leading to a reduction in unnecessary admissions.

"It will also facilitate greater integration between the GP Out of Hours Service and the Emergency Department."

Over to you...

We are always pleased to get feedback about Ysbyty Gwynedd's Emergency Department and our services. Here's an example of some of the things people have been saying this month.

f "I took my husband to ED and we waited 20 minutes max before being seen, even though it was very busy. Gwenan, the sister, was amazing and calmed us down explaining everything, we were so scared and her caring attitude made us feel so much more at ease."

f "All staff I came into contact with at my visit to ED last night were excellent. Thank you for your help."

t "@YGEDBangor Huge thanks to the amazing staff at your Emergency Department who treated me after I was airlifted from Snowdon with a broken ankle. You made a horrible experience so much better. I'm glad to say I did make it to Corfu the following week!"

Huge thank you to our fundraisers



We are always amazed by the generosity of the community towards our hospital. Recently we had the pleasure of welcoming Malcolm Pitts to the Emergency Department who has raised £1,250 for us and the Alaw Unit.

Malcolm swam a combined total of 14 and a half miles and cycled around 50 miles as part of his recent fundraiser.

His achievements are all the more remarkable as he still suffers with short term memory loss following a car crash in 1981, which left him with serious head injuries and on a life support machine for three weeks.

Malcolm decided to raise money for the Emergency Department in his latest venture to thank the staff for the care they have provided him.

He said: "I have been suffering from diverticulitis for the past four or five years.

"On some occasions the pain has been so bad, I have collapsed at home.

"I am very grateful to the A&E department for taking such good care of me on those occasions and who gave me scans, tests and medication so quickly to make sure I got back on my feet as soon as possible.

"I know the department is undergoing some improvement work so this year I decided I would raise money to help them purchase anything extra they may need and thank them for their hard work!"

The Emergency Department are now benefitting from a new chest compressing system which is designed to help improve outcomes of sudden cardiac arrest victims and improve operations for medical responders.

The department has been able to purchase this equipment through an impressive joint donation of £8,000 from our NHS Charity Awyr Las and Ysbyty Gwynedd League of Friends.

Thank you for your continued support!



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Site manager Iwan Lewis's report



We are now looking forward to the completion of phase two of the Emergency Department. We are pleased to report that the flooring, decorating and furniture fittings are now complete.



The tarmac has been laid and the hoarding has now been removed.

Following the completion of phase two next month the final area of the refurbishment will begin and is due to complete in June 2019.



2 Wish upon a Star charity offers a helping hand

We are excited to announce we will be working with the amazing 2 Wish Upon a Star charity, who offers bereavement support to families who have suddenly lost a child or young adult 25 years or younger.

The charity aims to ensure every Emergency Department in Wales has a suitable bereavement suite for bereaved families.

Founder of the charity, Rhian Mannings, who tragically lost her son George at just one-years-old and only five days later lost her husband, Paul, just 33-years-old, said she was delighted to be involved in our improvement works at the ED.

She said: "We are looking forward to getting involved with the team at Ysbyty Gwynedd's Emergency Department to ensure they have a bereavement suite available for those families who experience a sudden loss.



"This is really important, we have done lots of rooms in the past and they make such a difference to families.

"We look forward to seeing the plans progress and the work getting started!"

For more information on the charity visit www.2wishuponastar.org