



The COS Team

Centre of Sign-Sight-Sound
Y Ganolfan Arwyddo-Golwg-Sain
Improving Quality of Life Through Equality
Gwella Ansawdd Bywyd Trwy Gydraddoldeb



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Centre of Sign-Sight-Sound (COS)

“Improving Quality of Life through Equality”

Originally founded by the Deaf community and with some 23 years of experience of delivering services and support to people living with sensory loss and the professionals and organisations who work with them, our aim is to:

- Improve the quality of life and equality of access and opportunity for Deaf people and people living with sensory loss.
- Promoting a world where sensory loss does not limit, preclude or stigmatise people from achieving their full unique potential

We do this through our campaigning and lobbying work and also importantly through our direct delivery of support services, which include:



Communication Support Services (CSS)

For D/deaf people and people living with hearing/sensory loss, promoting their equal access to services, education, training and employment by facilitating effective and appropriate communication. These services are provided on a face to face basis and via a digital platform through our DAISY (Digital Access Interpreting SYstem) Service.



Community Access Services (CAS)

Through a portfolio of services and projects, CAS ensures that Deaf people and people living with sensory loss are able to access, in their first language and/or language of choice, the information, advice and services they need to make informed choices on every day matters that are important to them. Services and projects in CAS include our Information, Advice and Advocacy Service, Big Lottery Fund Deaf Access and Community Voice (Anglesey) Projects, Accessible Health Service and Digital Media BSL Clip Service. Where our CAS Services are already commissioned across Wales we are able to support Local Authorities and Health Boards to meet their legal duties in relation to sensory loss, for example in line with the Social Services and Wellbeing Act and All Wales Sensory Loss Standards.



Community Resource and Support Services (CRSS)

Whilst promoting and facilitating equal access to mainstream services effectively addresses the needs of most people living with sensory loss, sometimes a little extra help is required. Working at both an early intervention/preventative and crisis intervention stage, our CRSS Services provide assistive technologies and (re)habilitation support services which enable people of all ages with sensory loss to achieve their full unique potential within education, employment, the community in which they reside, and where appropriate enable them to remain living as independently as possible in their own homes for the longest possible time.