

## Patient Safety Group –

March 2024 - Data correct as of the 11<sup>th</sup> March 2024 (Data sets can be found under the Patient Safety Group - Dashboard)

<b>Open NRI</b>  Monthly Trend: ↓  2023 Average =	<b>Open Never Events</b>  Monthly Trend: →  Last NE	<b>Open RIDDOR Incidents</b>  Monthly Trend: ↓  2023 Average =	<b>ILP Open</b>  Monthly Trend ↑  2023 Average	<b>Summary:</b>
<b>Overdue NRI</b>  Weekly Trend: ↓  Target = 0	<b>Overdue Make it Safe Reviews</b>  Weekly Trend: ↓  Target = 0	<b>Focused Review Outstanding</b>  Monthly Trend ↑  Target = 0	<b>Overdue ILP</b>  Monthly Trend ↓  Target = 0	<b>Summary:</b>

Arrows above indicate change from the prior Month. The colour rating is a subjective assessment to highlight week on week variance or against the average.

This report has been prepared by the Patient Safety Team. Please direct all enquiries to the Patient Safety Team - [BCU.PatientSafety@wales.nhs.uk](mailto:BCU.PatientSafety@wales.nhs.uk)

There are a total ..... open incidents up from ..... the previous report (November), the below incidents are listed by type

IHC (old)	Total	Total	IHC (new)	Total	Total
Access, Admission			Access, Admission		
Accident, Injury			Accident, Injury		
Assessment, Investigation, Diagnosis			Assessment, Investigation, Diagnosis		
Behaviour (including violence and aggression)			Behaviour (including violence and aggression)		
Communication			Communication		
Equipment, Devices			Consent, Mental Capacity Act (including DoLS)		
Ill health (work related)			Equipment, Devices		
Infection Prevention and Control			Ill health (work related)		
Information Governance, Confidentiality			Infection Prevention and Control		
Information Technology			Information Governance, Confidentiality		
Infrastructure (including staffing, facilities, environment)			Information Technology		
Maternity adverse occurrence			Infrastructure (including staffing, facilities, environment)		
Medication, IV Fluids			Maternity adverse occurrence		
Monitoring, Observations			Medication, IV Fluids		
Nutrition, Hydration			Monitoring, Observations		
Patient/service user death			Nutrition, Hydration		
Pressure Damage, Moisture Damage			Patient/service user death		
Records, Information			Pressure Damage, Moisture Damage		
Safeguarding			Records, Information		
Transfer, Discharge			Safeguarding		
Treatment, Procedure			Transfer, Discharge		
Total			Treatment, Procedure		
			Total		

**Summary (to be completed by IHC)**

**All open incidents by initial level of harm are broken down as below -**

Integrated Health Community (IHC) - (Old hierarchy)		Total	IHC new		Total
None			None		
Low			Low		
Moderate			Moderate		
Severe			Severe		
Catastrophic / Death			Catastrophic / Death		
Total			Total		

**The top five incident recorded last month (Feb 24) are listed below**

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**HAPU:** There are currently ..... open HAPU incidents open for IHC

HAPU - (old)	Pressure ulcer category 1	Pressure ulcer category 2	Pressure ulcer category 3	Pressure ulcer category 4	Suspected deep tissue injury	Unstageable pressure ulcer	Moisture-associated skin damage (MASD) (incontinence-associated)	Moisture-associated skin damage (MASD) (not incontinence-associated)	Total		
Total											
HAPU - (new)	Pressure ulcer category 1	Pressure ulcer category 2	Pressure ulcer category 3	Pressure ulcer category 4	Suspected deep tissue injury	Unstageable pressure ulcer	Device-related pressure ulcer category 1 (d)	Device-related suspected deep tissue injury (d)	Moisture-associated skin damage (MASD) (incontinence-associated)	Moisture-associated skin damage (MASD) (not incontinence-associated)	Total
Total											

**Summary:**

**Falls:** There are currently ..... open fall's open for IHC

IHC (Old) - Falls	None	Low	Moderate	Severe	Catastrophic / Death	Total	IHC (New) - Falls	None	Low	Moderate	Severe	Total
Accident, Injury							Accident, Injury					
Total							Total					

**Summary:**

**Medication Errors:** There are currently .....open Medication incidents open for IHC

IHC (Old) - Medication	None	Low	Moderate	Severe	Total	IHC (New) - Medication	None	Low	Moderate	Severe	Catastrophic / Death	Total
Total						Total						

**Summary:**

**Overdue NRIs:** There are currently .....overdue NRI's for the service

Closure Due >>							Total
IHC							

**Summary:**

**ILP:**

There are ..... incidents listed for ILP, ..... of which are overdue

ILP IHC (old) Open	None	Low	Moderate	Severe	Catastrophic / Death	Total	ILP IHC (new) Open	None	Low	Moderate	Severe	Catastrophic / Death	Total
Emergency Medicine							Emergency Care						
Anaesthetics							Surgery, Anaesthetics and Critical Care						
Critical Care							Emergency Medicine						
Health Board Managed General Practice							Respiratory Medicine						
Medicine							District Nursing Team						
General Medicine							Health Board Managed General Practice						
Community Hospitals							Trauma/Orthopaedics (in-sourcing/out-sourcing)						
Care of the elderly - Community							Care of the elderly - Community						
Emergency Care							Gastroenterology						
General Surgery							General Medicine						
Vascular Services							Nephrology / Renal						
Care of the Elderly - In Patient							Stroke Services						
Total							Day Surgery						
							Vascular Services						
							Care of the Elderly						
							Medicine						
							Minor Injury service						
							Cardiology						
							ENT						
							General Surgery						
							Trauma/Orthopaedics						
							Urology						
							Critical Care						
							Dermatology						
							Anaesthetics						
							Ophthalmology						
							Total						

**ILP overdue by ILP Date –**

IHC New	None	Low	Moderate	Severe	Catastrophic / Death	Total
Jan 2023						
Feb 2023						
Jun 2023						
Jul 2023						
Aug 2023						
Sep 2023						
Oct 2023						
Nov 2023						
Dec 2023						
Jan 2024						
Feb 2024						
Total						

**Summary:**

**Incidents Linked to Inquest:**

IHC currently have ..... incidents linked to ongoing inquests

	Nov 2017	Mar 2018	Mar 2020	Jan 2021	May 2022	Jun 2022	Jul 2022	Oct 2022	Dec 2022	Mar 2023	Total
Emergency Care											
General Surgery											
Emergency Medicine											
Trauma/Orthopaedics											
Anaesthetics											
Neonatal											
Total											

**Summary:**

**Open RIDDOR Incidents: There are currently ..... open RIDDOR incidents listed for IHC**

	Management review/Make it safe plus	Under Investigation	Awaiting closure	Total
Injury > 7 days				
Specified Injury				
No value				
Total				

**Summary:**

**MiS+ Outstanding:** There are ..... outstanding MiS+ showing for the service. Of the ..... are showing as closed and therefore have been closed with no make it safe or management review

NO MIS - Old IHC	Moderate	Severe	Catastrophic / Death	Total	NO MIS - New IHC	Moderate	Severe	Catastrophic / Death	Total
Management review/Make it safe plus					New Incident				
Under Investigation					Management review/Make it safe plus				
Awaiting closure					Under Investigation				
Closed					Awaiting closure				
Total					Closed				
					Total				

**SUMMARY:**

## Focused Review

..... Focused Reviews are showing as outstanding -

IHC old	Yes	Total	IHC new	Yes	Total
Administration errors			Assessing and recognising patient/service user deterioration		
Allergic / Adverse reaction (unknown previously)			Cleanliness		
Blood / plasma products transfusion			Concerns handling		
Clinical assessment, clinical diagnosis			Discharge		
Communication issues			Healthcare Acquired Infection (community, primary care or hospital)		
Diagnostic testing - Pathology			Medical devices		
Diagnostic testing - Radiology			Medication documentation errors		
Healthcare Acquired Infection (community, primary care or hospital)			Slip, trip or fall		
Infection outbreak / period of increased incidence			Transfer		
Medication prescribing error			Treatment or procedure issues		
Neonate			Unexpected death		
Patient injury			Pressure ulcer category 2		
Safeguarding - Adult			Pressure ulcer category 3		
Slip, trip or fall			Pressure ulcer category 4		
Transfer			Suspected deep tissue injury		
Treatment or procedure issues			Unstageable pressure ulcer		
Unexpected death			Moisture-associated skin damage (MASD) (incontinence-associated)		
Pressure ulcer category 2			Total		
Pressure ulcer category 3					
Suspected deep tissue injury					
Unstageable pressure ulcer					
Total					

**\*\* Focused review should only be chosen for Pressure Sore, fall and Sharps\*\***