

**Croeso i Gyfarfod Cyffredinol
Blynnyddol Bwrdd Iechyd
Prifysgol Betsi Cadwaladr
(BIPBC), 25 Gorffennaf 2019**

**Gary Doherty
Prif Weithredwr**

*“Gwella iechyd a darparu
gofal rhagorol”*

**Welcome to the Betsi
Cadwaladr University Health
Board (BCUHB) Annual
General Meeting, 25th July
2019**

**Gary Doherty
Chief Executive**

*“To improve health and provide
excellent care”*

Myfyrio ar y flwyddyn flaenorol

Reflecting on the past year

- Blwyddyn o her eithriadol ond gwelliant hefyd
- Cynnydd o ran y Mesurau Arbennig sef Meddyg Teulu y Tu Allan i Oriau Gofal Cychwynnol
- Gweliannau mewn ansawdd a diogelwch
- Arolwg Staff a Gwobr Platinwm Safon Iechyd Corfforaethol
- A year of exceptional challenge but also improvement
- Special Measures Progress i.e. Primary Care GP Out of Hours
- Improvements in quality and safety
- Staff Survey and Corporate Health Standard Platinum Award

Uchafbwyntiau Cynnydd(1)

Progress highlights (1)

Gwnaed cynnydd ym mhob Thema Mesurau Arbennig:

- Recriwtiwyd King's Fund ar gyfer Rhaglen Datblygu'r Bwrdd
- Atgyfnerthwyd ein prosesau Llywodraethu a mabwysiadwyd arfer gorau gan Fyrddau Iechyd eraill
- Cafodd capaciti Uwch Arweinwyr ei wella ymhellach
- Gwelliant parhaus mewn dysgu o bryderon

Progress made across all Special Measures Themes:

- King's Fund recruited for Board Development Programme
- Strengthened our Governance processes and adopted best practice from other Health Boards
- Senior leadership capacity further enhanced
- Sustained improvement in learning from concerns

Uchafbwyntiau Cynnydd(2) Progress highlights (2)

- Gwell ymgysylltu â phartneriaid allweddol drwy Fwrdd Partneriaeth Rhanbarthol / Bwrdd Gwasanaethau Cyhoeddus
- Datblygwyd egwyddorion ac arferion Cymru Iachach – ceisiadau llwyddiannus am gyllid Trawsnewid cenedlaethol
- Gwelliannau allweddol mewn gwasanaethau Iechyd meddwl; symud argymhellion HASCAS/ Ockenden ymlaen gyda chefnogaeth teuluoedd Tawel Fan, gwell arweinyddiaeth, recriwtio llwyddiannus (19 Seiciatrydd Ymgyngolor parhaol dros 18 mis)
- Improved engagement with key partners through Regional Partnership Board / Public Services Board
- Progressed the principles and practice of A Healthier Wales – successful applications for national Transformation funding
- Key improvements in mental health services; moving forward HASCAS/ Ockenden recommendations with the support of Tawel Fan Families, improved leadership, successful recruitment (19 substantive Consultant Psychiatrists over the past 18 months)

Uchafbwyntiau Cynnydd(3)

Progress highlights (3)

- Sicrwydd gan archwiliadau diweddar HIW a gwobrau am waith arloesol
- Modelau gofal newydd e.e. uned gofal dydd dan arweiniad meddygon teulu yn Llandudno, Asesiad Clinigol a Brysbennu Integredig Unigol
- Lleihad cyson mewn oedi i ambiwlansys
- Clystyrau Meddygon Teulu
- Gwelliannau cyson mewn Rheoli Haint drwy'r Ymgyrch Gofal Diogel Glân
- Gwaith ataliol yn ein cymunedau
- Llai o oedi wrth drosglwyddo o'n gofal
- Gostyngiad mewn cyfraddau marwoldeb
- Assurance from recent HIW inspections and awards for innovative work
- New models of care e.g. GP led ambulatory care unit in Llandudno, Single Integrated Clinical Assessment and Triage
- Sustained reduction in ambulance delays
- GP Clusters
- Sustained improvements in Infection Control through our Safe Clean Care Campaign
- Preventative work within our communities
- Reduced delays in transfer from our care
- Reduction in Mortality rates

Uchafbwyntiau Cynnydd(4) Progress highlights (4)

Datblygiad a buddsoddiad mewn gwasanaethau:

- Rhaglen buddsoddiad cyfalaf £50.85m yn 2018/19
- Cwblhau'r ailddatblygiad yn Ysbyty Glan Clwyd
- Cwblhau ail gam datblygu'r Adran Achosion Brys yn Ysbyty Gwynedd
- Agor Canolfan Iechyd Corwen
- Cyflwyno'r System Genedlaethol Profi yn y Pwynt Gofal
- Adran Patholeg Gellog – yr unig labordy yng Nghymru i ddefnyddio sganio sleidiau digidol

Development and investment in services:

- £50.85m capital investment programme in 2018/19
- Completed redevelopment at Ysbyty Glan Clwyd
- Completion of second phase of the development of the Emergency Department at Ysbyty Gwynedd
- Opening of Corwen Health Centre
- Rollout of the National Point of Care Testing System
- Cellular Pathology Department – only lab in Wales to use digital slide scanning

Heriau parhaus

Ongoing challenges

- Gofal wedi'i gynllunio
- Gofal heb ei drefnu
- Cyllid
- Planned Care
- Unscheduled Care
- Finance

Edrych i'r dyfodol

Moving forward

Blaenorriaethau:

- Gweithio gyda'n partneriaid a'n staff i ddarparu Cymru Iachach, gwella Iechyd y boblogaeth a darparu gofal cynaladwy, wedi'i ganoli yn y gymuned
- Llywio perfformiad gwell mewn amseroedd aros
- Cyflawni balans ariannol, wrth ddarparu gofal o ansawdd uchel
- Cyflawni gwelliannau cyson i wasanaethau i ddangos bod y Bwrdd Iechyd yn barod i ddod o Fesurau Arbennig
- Adeiladu ar ein harfer gorau i atgyfnerthu ein gallu ymhellach yn y Gymraeg
- Datblygu a darparu ein Strategaeth Gwasanaethau Clinigol, ein Strategaeth Ystadau a'r Strategaeth Technoleg Gwybodaeth

Priorities:

- Working with our partners and our staff to deliver A Healthier Wales, improving population health and delivering sustainable, community-centred care
- Driving improved performance on waiting times
- Delivering financial balance, whilst providing high quality care
- Achieving sustained service improvement to show that the Health Board is ready to come out of Special Measures
- Building on our best practice to further strengthen our Welsh Language capability
- Developing and delivering our Clinical Services Strategy, our Estates Strategy and Information Technology Strategy

Rhannu ein llwyddiant Sharing our successes



betsicadwaladr_uhb
eu ward.
Dloch yn fawr iawn i bawb sydd wedi bod yn siopa ac wedi cefnogi'r ward yn
Tesco Bangor!
Congratulations to Glynfer Ward at Ysbyty Gwynedd who has received £4,000 through the most recent Tesco Bags for Life Grant!
Thanks to support from the community the team have been able to purchase more modern blood pressure monitors for their ward.

77 likes
APRIL 18
Add a comment... Post



betsicadwaladr_uhb • Follow
betsicadwaladr_uhb Mae Uned y Plant yn YGC yn falch iawn o gilydd bod Gwobr ARIAN wedi difamnu iddynt yn dilyn eu hymwellad Achedriad Ward diweddar.
The Children's Unit in YGC are delighted to announce they have been awarded with a SILVER Award following their recent Ward Accreditation visit!

2w
92 likes
MAY 17
Add a comment... Post



Betsi Cadwaladr UHB • Follow
17 April at 10:24 ·
A specialist breastfeeding midwife has become our latest 'Betsi Star' after winning the award for her work with new mums at Wrexham Maelor Hospital. <http://ow.ly/vbaT30sgqv>

Betsi Cadwaladr UHB • Follow
@BCUHb

A Glan Clwyd Hospital consultant is encouraging people to consider a career in elderly care after being named one of the UK's most inspirational physicians. ow.ly/zZj30oxYLn



10:05 am - 26 Apr 2019

36 Retweets 139 Likes

139 36

ll

Betsi Cadwaladr Health Board
20 May at 17:02 ·

Congratulations to our surgeon Mr Phillip Moore who will be honoured by the Gorsedd of Bards at the National Eisteddfod for his commitment to learning the Welsh language!



WALES NHS UK
Betsi Cadwaladr University Health Board | Ysbyty Gwynedd surgeon to be honoured at National Eisteddfod

9,600 People reached

3,107 Engagements

Boost Post

820

81 Comments 90 shares

Betsi Cadwaladr Health Board
5 June at 08:08 ·

A new suite to support families dealing with stillbirth and infant loss has opened at Glan Clwyd Hospital thanks to the generosity of a group of local families: <http://www.wales.nhs.uk/sitesplus/861/news/51129>



39,127 People reached

8,053 Engagements

Boost Post

531

35 comments 207 shares



People have watched this video for a total of 5.6K minutes

355

104 Comments 68 shares 11K views



Betsi Cadwaladr UHB
In the last week we've had some great news about the opening of the new bereavement room, which showcased some of the training put during efforts which took place over the last year. We're so grateful to the families who gave us the go ahead to open it. It's a special place to remember loved ones at Glan Clwyd Hospital. Don't they look lovely!

20 likes

1 comment...

Opening of £2.3m hospital theatre

BY SUZANNE KENDRICK

A HOSPITAL'S new ward described as one of the best possible in the country has officially opened.

The £2.3 million new **Craig Hospital**, one of a number of specialist services in North Wales, 20 was officially opened by First Minister **Vaughan Gething AM**.

"The new facilities available mean the complex cases designed to treat people will now be able to receive treatment in a modern and safe environment," he said.

The new £2.3 million 36 bedded unit, which includes a dedicated day unit, will have a maximum duration of £300,000 from the Welsh Government.



Gething said: "Investment has been made into new equipment and infrastructure to ensure the best possible service is in place for patients. This new unit has already attracted a range of patients from across the region who will be able to benefit from local delivery and improved access to specialist services, which are now better coordinated and appropriately put the needs of patients first, including vulnerable groups."

The regeneration of vascular services at the hospital has resulted in a team of specialists, including six additional consultants, working on a dedicated vascular unit.



Joined-up working will improve healthcare

THE latest development in providing a joined up service between health board and county councils has started operating from today.

A Care Resource Team (CRT) will operate out of County Hall, Ruthin, from which simplified and coordinated health and social care can be provided.

The joint project between Denbighshire and Powys county councils and Betsi Cadwaladr University Health Board sees community nurses, physiotherapists, occupational and social services, carer assessors as well as third party organisations, primary

care teams and mental health workers working together.

These teams will create a strong, multi-disciplinary approach focused on increasing focus and investment on interventions.

Cllr Bevley Feely, CRT manager for Wellbeing and Independence, said: "I am delighted to see us finally being able to operate a CRT service in Ruthin. These services will be easily accessible, support independence, and enable better outcomes for people all of which are priorities for the Community Health Corporate Plan. CRTs will help to prevent unnecessary acute hospital

Overnight care hub set up for the community

A NEW overnight hub at Ysbyty Alltwen will ensure the community has access to non-urgent care 24 hours a day.

An unscheduled care hub will be based in the Minor Injury Unit until the end of March.

The Minor Injuries Unit will offer a 24-hour service with support from the GP Out of Hours Service and the District Nursing team.

Cllr Chris Williams, Clinical Skills Facilitator and Advanced Nurse Practitioner at Ysbyty Alltwen's Minor Injuries Unit, said: "We are delighted to have established an overnight hub, which will be open to patients who need urgent medical attention but do not require admission to hospital. It will be run by the Minor Injuries Unit here at Alltwen. We have been working with the ambulance service and the police to make this a reality."

Ysbyty Gwynedd, for their investment. Having the GP Out of Hours Service and the District Nurses here is also a great benefit which means that we can treat a number of conditions."

and we are pleased to can offer this service to those in our community so they can be seen closer to home."

The GP Out of Hours Service is offered by appointment only and is available between Monday to Friday.

Leisa Jones, nurse for the perfect nurse' Leisa wins Star Award



Ceri Williams, from Anglesey, has been appointed as the new supervisor at Ysbyty Gwynedd's ICU.

Delight as modern new ward officially opened

By Dylan Davies

A NEW ward which has improved the environment for patients and staff has officially opened at Ysbyty Bryn Dref.

The £17.5m project began at Ysbyty Bryn Dref in 2016, and the new **Wyn-Jones Ward** and the **Helen Ward** are now open, creating one ward.

The ward was officially opened by **Jon Evans**, MP for Gwynedd, and **Michelle Wyn-Jones**, who had donated £2000 to the new ward.

Evans said: "It is a pleasure to welcome the opening of Wyn-Jones Ward."

A special opening ceremony was held at the new ward, attended by the MP, Michelle Wyn-Jones, and representatives of the Ysbyty Bryn Dref.

Staff also worked at the new Wyn-Jones Ward, which is a pretty and safe place to work.

Two donations were also received from **Helen Williams** and **Leisa Jones**, who raised £1000 towards the new ward.

Newyddion Da Good news!

BBC Mewngofnodi Newyddion Sport Tywydd iPlayer

cymru fyw

Hafan Cyfchawn Gwleidyddiaeth Gog-Orff Gog-Ddwu Canolbarth De-Orff De-

'Ges i PTSD ar ôl genedigaeth anodd'

3 Mai 2019

Ar ôl genedigaeth anodd ei mad hynaf, Caleb, yn 2017, dechreuodd Michelle Wyn-Jones o Fae Cernaeas, Ynys Môn, ddioddef gyda'i iechyd meddwl, gan ddiloddef symptomau o PTSD (post-traumatic stress disorder).

Gwaethyddod ei symptomau pan oedd hi'n feicio gyda'i hawl blentyn, ond yn dilyn gwaith terapi arbenig mae hi wedi galu rhoi ei phrifadau trwmawg y tu ôl iddi.

A hithau'n Wythnos Ymwybyddiaeth lechyd Meddwl Mamau, rhannodd Michelle ei cyflwr.

Volunteers are commended

By HARRY WRIGHT

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A TEAM of volunteers at Wrexham Maelor Hospital have been commended for their efforts.

The team, known as the Robins, are the recipients of this year's Outstanding Voluntary Contribution Award, which recognises patients across all north Wales hospitals.

The newly ward staff in the Masdar, Glyndyfrdwy and Ysbyty Gwynedd by making time to sit and chat with patients, offering a listening ear and visiting the hospital shop if they are bed-bound.

Robins volunteers also spend lots of time helping on the children's wards in the hospital, helping to entertain children or allowing parents to relax so they can go and get something to eat.

The awards were presented by **Enterprise International** to celebrate the outstanding achievements of NHS staff.

Sue Marriott, volunteers manager, said: "We are small team of volunteers, we're here to help patients across north Wales in the three acute hospitals and in 16 community hospitals."

"We are really trying to raise the profile of the volunteers because we know they are valuable it's worthwhile and the feedback we get from clinical staff is that they always go above and beyond."

When the staff see them coming in, they are so grateful for the help. We are told that nothing is too much trouble. The clinical staff wear blue and green but we wear red shirts because it's a stay sign. It means stop

The volunteers at the Betsi Cadwaladr Awards 2019. Picture: Steve Pope Photos

for whatever's happening."

Robins volunteer, Bethan Davies, added: "I love being a Robin, seeing the difference you can put on their faces when you're smiling and made a cup of tea for them is brilliant."

"As a team we are delighted to win this Award and it's great to have all the hard

work recognised."

Rhian Williams, stakeholder engagement manager, Enterprise International, who presented the award, said: "The Robins are a wonderful example of what North Wales does for providing a friendly face to patients in our hospitals."

"All three awards were outstanding examples of volunteers making a huge contribution to healthcare

Women urged to have flu vaccine

By ARNON EVANS

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PUBLIC Health Wales is urging pregnant women to have their free flu jab as research shows they are seven times more likely to catch the virus than a woman who is not pregnant.

A woman who catches flu during pregnancy is at higher risk of developing complications and the risk of stillbirth is also increased.

The flu vaccine is the most effective way to prevent the virus spreading and help to protect the mother-to-be and her unborn baby.

The vaccine is available free to all pregnant women in Wales at their GP surgery or



"Expectant mothers do not have the same ability as other healthy people to fight viruses or spreading flu, a potentially life-threatening infection. Last year almost three