Our Digital Future

Digital Roadmap for Health in North Wales

2021 - 2024





····· Our Ambitions



Enabled Patients and Carers

Able to use digital technologies to actively manage care/care of others, to communicate and to have my say on services.

Connected Staff

Able to access the right information, in the right place at the right time, with the right devices. Supported to be confident to use technology and information to improve the services provided.

Our Enablers

Strong Partnerships

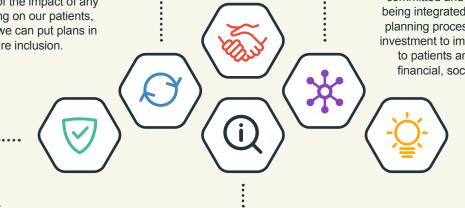
We can seamlessly share relevant information with our key partners and we work co-productively in developing new ways of working with our Patients, Staff, Key Partners and Suppliers.

Digital Organisation

"Think Digital" - We actively develop our digital culture and maturity through committed and accountable leadership, being integrated throughout our business planning processes with the appropriate investment to improve. Delivering benefits to patients and staff: financial, non-financial, social and environmental.

Digital Inclusion

We are fully aware of the impact of any new ways of working on our patients, carers and staff so we can put plans in place to ensure inclusion.



Strengthened Digital Foundations

Our ICT infrastructure, systems, devices and support provided are suitable for today and the future, we have strong information security and governance, and we get the best out of our suppliers.

Information for Improvement

We use quality data to create intelligence to make better decisions, predict demand and improve services.

Embracing Innovation

We keep up to date with new ideas and ways of working and be involved in and invest in innovative research and development. We learn from and are ready to adopt best practice.

