

Betsi Cadwaladr University Health Board (BCUHB)

**Confirmed Minutes of the
Stakeholder Reference Group**

held virtually on Teams

1st June 2026

Committee Members Present	
Name	Title
Gareth Jones	Chair
Dyfed Edwards	BCUHB Chair
Allen Bewley	The FDF Centre for Independent Living
Bethan Russell-Williams	Mantell Gwynedd
Dafydd Gwynne	Strategic Partnerships Manager, Public Health
Emma Lea	Head of Business, Planning and Programmes – Central IHC
Faye Sheldon	Consultant in Public Health Medicine
Hannah Lloyd	Principal Public Health Practitioner
Helen Stevens-Jones	Director Of Partnerships, Engagement & Communications
Phil Forbes	Clinical Lead & Development Manager Supporting Housing – Mental Health
Rachel Wright	Lead Patient Experience And Carers Service, Pan Betsi
Rebecca Hughes	Llais
Pam Wenger	Corporate Director of Governance
Sherry Weedall	Denbighshire Voluntary Services Council
Stuart Keen	Director of Environment and Estates
Tehmeena Ajmal	Chief Operating Officer
Committee Support	
Fiona Lewis	Minute Taker

PRELIMINARY MATTERS

S26.20 Welcome and Apologies

The newly appointed SRG Vice Chair introduced himself and chaired the meeting, in Peter Lewis' absence.

Apologies received from: Peter Lewis, Carol Shillabeer, Debbie Eyatayo, Beverley Parry-Jones, Alan Roberts, Dylan Williams, Geoff Ryall-Harvey, Lyndsay Campbell-Williams, Sue Irlam and Megan Hughes.

S26.21 Declarations of Interest

No declarations of interest were received.

S26.22 Unconfirmed Minutes of the Meetings held on 1 December 2025 and 2 March 2026.

Both sets of minutes were approved as accurate records of these meetings.

S26.23 Matters Arising & Action Log

Members received the action log and noted progress against the actions. All actions and proposed closures to remain on Action Log until next meeting.

S26.24 Patient Story – Enhancing Lives

The Patient Care Experience Lead presented the item which described the positive impact the Enhancing Lives Team (ELT) had on their lives, highlighting the following:

- Following two Health Board reviews, it was evident that there was an increasing number of patients presenting with complex needs. In response, Welsh Government launched Complex Needs Funding to strengthen support for these patients, and the ELT was established.
- Based within the Mental Health and Learning Disability Division, the ELT has a Regional Service Manager and Team Manager covering North Wales.
- Three teams cover West, East and Central areas and each team comprises a coordinator, a navigator, a support worker and a drugs and alcohol nurse.
- The ELT makes a collective effort to improve and better coordinate services to support individuals and patients described the differences that this had made to their lives with the holistic support that the range of staff roles within the team provide.

It was resolved that the Committee:
RECEIVED the presentation.

S26.25 Verbal Update on Appointment of Vice Chair

The Director of Governance advised Members that in accordance with the Terms of Reference, Gareth Jones had been appointed as the new SRG Vice Chair.

It was resolved that the Committee:
NOTED the verbal update.

STRATEGIC PRIORITIES

S26.26 IMTP Plan Update

The Assistant Director of Corporate Planning gave a presentation, highlighting the following:

- **3-Year Plan Framework.**
 - The Health Board maintains its 3-year outlook despite the inability to submit a financially balanced IMTP to Welsh Government.
 - More than 360 Welsh Government requirements mapped across the plan sections
 - A strategic shift from treating individual conditions to managing the whole quality of life
 - Continuous planning cycle replaces the old stop-start approach
- **Four Strategic Intent Statements:**

- Focus on health and wellbeing and sickness prevention
- Co-ordination of care across the Health Board
- Improving access, outcomes and experience
- Modernising services to ensure there is a person-centred approach

ACTIONS:

- **S26.26.1** Emma Lea to circulate planning feedback reflections report to SRG and arrange targeted presentation timing discussion
- **S26.26.2** Emma Lea to link with Sherry Weedall regarding Women's Hub and preparing for planned care service concerns

It was resolved that the Committee:
RECEIVED the presentation

S26.27 Update on Clinical Services Plan and Strategy.

The Head of Health Strategy and Planning provided a presentation, and highlighted:

- Discovery phase diagnostic work identified demand exceeding capacity, fragmented pathways, unwanted variation, workforce fragility, and digital infrastructure gaps.
- 80-page diagnosis report being developed for partner engagement
- May 5th clinical event launched service configuration planning with focus group testing principles locally

It was resolved that the Committee:
NOTED the presentation

S26.28 Anchor Framework and Principles Update.

The principal Public Health Practitioner shared her presentation and highlighted the following:

- **Anchor Charter Components**
 - Five domains covering employers, procurement, land/buildings, environment, and civic engagement
 - Seven missions addressing wider determinants of health with co-produced actions
 - Simplified one-page charter format following healthy travel charter success model
- **Implementation Progress**
 - March 19th engagement event at Conwy Business Centre attracted nearly 100 attendees, including the BCUHB Chief Executive Officer, the NHS Wales Chief Medical Officer and Welsh Government colleagues.
 - Repository of Regional Partnerships Board website, established for sharing practice examples
 - Regional signing event planned for system-wide charter adoption

ACTIONS:



- **Faye Sheldon and Dafydd Gwynne** to progress regional signing event for Anchor Charter system-wide adoption
- **Faye Sheldon and Dafydd Gwynne** to present at organisational SLT meetings to support governance progression (Wrexham Council already engaged)

It was resolved that the Committee:
NOTED the presentation

S26.29 Public Health Equalities on Homelessness – Presentation

The Principal Public Health Practitioner, assisted by the Clinical Lead and Development Manager of Supported Housing (Mental Health), provided their presentation and highlighting the following:

- **New Legislative Requirements:**
 - Homelessness and Social Housing Allocations Act received Royal Assent on 1st April, requiring Ask, Act and Co-operate duty.
 - Two-year implementation timeline for comprehensive Health Board response.
 - Duty extends beyond street homelessness to all housing need identification at admission point
- **Partnership Review Findings**
 - Engaged six local authority homelessness teams through meetings and surveys
 - 133 Health Board staff responses revealed low awareness of homelessness causes, limited knowledge of legislation and low confidence in housing conversations
- **Data Analysis**
 - 50 unique patients with homelessness coding between March 2024 and March 2025. This resulted in £1.1m additional bed day costs
 - Delays primarily due to late identification and inadequate discharge planning coordination
- **Key recommendations:**
 - Comprehensive training package for health and housing staff
 - Multi-agency pathway strengthening and discharge planning improvements
 - Central referral points and single-point of access exploration
 - Regional screening and admissions tool piloting at Ysbyty Gwynedd
 - Hospital link worker roles expansion following successful Anglesey Housing Support Grant Team model
 - Primary Care cluster engagement despite exclusion from Ask and Act duty

It was resolved that the Committee:
NOTED the presentation

S26.30 Health and Well-being Hubs – Verbal Update

The Chief Operating Officer and the Director of Estates and Environment provided their separate verbal updates regarding the development of well-being hubs and noted:

- **Programme Overview**

- Eight sites progressing under Integration Rebalancing Capital Fund (IRCF), worth £70m annually over 10 years
- Projects distilled from 84 initial proposals to 34, then prioritised to current 8
- Health Board tasked with sustainable cash flow aligned to national programme requirements
- **Most Advanced Projects**
 - **Royal Alexander, Rhyl** – Two-phase £60m scheme with £22m Phase 1 contract signed for health and wellbeing hub; enabling works underway, including demolition and energy centre construction with air source heat pumps.
 - **Cledwyn, Denbigh**: Building purchased; design review underway for decarbonisation options replacing gas-fired heating.
- **Development Stage Projects:**
 - **Holyhead** – Memorandum of Understanding in development with Anglesey Council for shared services facility
 - **Bangor** – Former Debenhams-style site recently sold; strategic outline case being updated following Carmarthen benchmark model including diagnostics, training, dental, council services
 - **Llanbedr**: GP practice replacement with design and construction tender preparation; conditional land purchase pending satisfactory tenders
 - **Porthmadog**: Health and wellbeing facility with GP relocation exploring modern methods of construction/modular approach for 50-60 year building life.
 - **Penmaenmawr**: Scaled back from £50m regeneration; ongoing discussions
 - **Conwy West**: Updated schedule of accommodation in development with Conwy Council; meeting scheduled for further partnership discussions
- **Engagement and Service Updates**
 - **Women's Health Hub** – Conwy Junction hub closed despite substantial Welsh Government seed funding. Concerns raised about service removal representing backward step to pre-2022 provision.
 - **Preparing for Planned Care** – service widely visible in GP surgeries but under review; request made for clarity on service continuation and substance behind strategic commitments
 - **Third Sector Involvement** – Strong track record of engagement attempts over many years with increased Health Board openness noted. Recent effective workshops at Llandudno Junction and Conwy Business Centre strengthening partnerships. Social value measurement improving to demonstrate project impact and secure longer-term core funding beyond short-term grants.
 - **Community Infrastructure** – Thirteen community hubs across Gwynedd identified as pivotal for health planning integration. Grassroot community organisations recognised as sustainable due to local ownership and knowledge.

ACTION:

- **S26.30.1 Stuart Keen** to provide health hub designs at September meeting.

It was resolved that the Committee:



RECEIVED the verbal presentation

FOR ASSURANCE

S26.31 Director's Report

The Director of Partnerships, Engagement & Communications presented the report and provided an overview of key activities, progress and issues within the Health Board, which included:

- Special Measures and public accountability; Foundations for the Future and organisational development; Women's Health; Listening to People statutory guidance; Vaccination Programme; Royal Alexandra Hospital development; the Youth Voice and Strategic Engagement Development as well as celebrating various services across the Health Board.

ACTION:

- **S26.31.1** Helen Stevens-Jones to attend Regional Provider Forum to discuss ways to include lived experience of people who are experiencing homelessness.

It was resolved that the Committee:

NOTED the report.

CLOSING BUSINESS

S26.32 Agree Items for Referral to Board/Other Committees.

There were none.

S26.33 Agree Items for Chair's Assurance/AAA Report

The Chair wished to note the following:

- The theme of the meeting was the importance of establishing better links with local authorities to ensure more participation.
- The reports and presentations demonstrated a clear shift towards prevention, inequalities and population health
- System-wide collaboration and co-production
- Continuous data-informed planning to ensure plans turn into visible action
- Gareth Jones confirmed as Vice Chair.
- Success will depend on sustained genuine partnership working and addressing capacity, workforce and infrastructure constraints
- Community hubs identified as a key solution for local delivery

S26.34 Review of Meeting Effectiveness

Despite the initial technical problems, the meeting went well however it was disappointing that due to the low number of attendees, there was very limited feedback.



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WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

ACTION:

S26.34.1 Consider Chair, Vice Chair & Director of Partnerships, Engagement and Communications approach the local authorities and CEOs of 3rd sector organisations individually, to seek more representation at SRG.

S26.35 Date of next meeting

7 September 2026, 1-4pm.